

SCLIntra I-Box FAQ

Q: What is SCLIntra I-Box?

A: SCLIntra I-Box uses barcoding technology to monitor and control the flow of tangible objects – mail, parcels, property, files or people – as they enter and move through a facility. SCLIntra I-Box utilizes a compact architecture consisting of web pages and traditional thick client interface. The software design provides users with data-driven, configurable web pages that allow them to search items, view reports or administer the system using a browser. Using a simple interface, the user may view current locations, historical information and electronically captured signatures when items are received, delivered, installed, or returned.

Q: What are the minimum requirements to run the SCLIntra I-Box application?**A: Hardware Requirements**

- PC with Windows XP Professional or 2000 Professional and minimum of:
 - Pentium IV
 - 1.7 GHz
 - 256 MB RAM
 - 10 GB Storage Memory
 - CD-RW for data backups
 - PS2 or USB Keyboard
 - 1 Serial Port / 1 Parallel Port
- Internet Information Service (IIS)
- NTFS File System
- Additional Serial Ports (if Page Printer or Signature Capture Pad is used)
- 10/100 Network Card (if applicable)
- 4 to 8 Power Outlets (depending on hardware mix)

Q: What databases can be used with SCLIntra I-Box?

A: SCLIntra I-Box is preloaded with a MS Access database.

Q: What type of operating systems can SCLIntra I-Box run on?

A: SCLIntra I-Box runs on Microsoft Windows 2000 or Windows XP.

Q: What types of hardware are utilized with SCLIntra I-Box?

A: SPT (Symbol Palm Terminal) devices, handheld barcode scanners, barcode label printers, and signature capture pads may be utilized with SCLIntra I-Box. The server system may also be purchased and preloaded with all of the SCLIntra software prior to arrival at the client's facility.

Q: Whom do I call if I have any additional questions?

A: Please notify your account manager with any additional questions. If your questions are of a technical nature, the account manager will have a SCLogic technical support team member contact you at your convenience. Post installation, purchase of a software support contract provides clients with toll-free live access to our technical support team.

SCLIntra I-Box Features & Benefits

I-Box Automates Receiving:

- ❖ Hand-held scanner reads shipper's tracking numbers to confirm receipt and package count.
- ❖ Has ability to automatically identify all common carriers.
- ❖ Date and time stamps package receipts.
- ❖ Provides a real-time manifest on all in-bound packages.
- ❖ Automatically displays special delivery instructions for flagged packages or recipients who are out of the office.

I-Box Ensures Accurate, Timely Delivery:

- ❖ Portable electronic signature capture device confirms delivery.
- ❖ Provides an up-to-date remote view of delivered, refused, and pending deliveries.
- ❖ Closes the delivery loop with a simple upload of data from the portable signature capture device.
- ❖ PC enabled signature capture pad allows for an easy pick-up window process.
- ❖ Prints a clear internal delivery manifest.

I-Box Automates and Speeds Sorting:

- ❖ Rapid lookup feature for selecting recipients.
- ❖ 10 user-defined fields allow users to add P.O.#, RMA #, delivery notes, etc.
- ❖ Automatically generates a crisp, clear internal bar code tracking label with optional routing information, mail-stops, and workspace location.

I-Box Web Server Answers Delivery Questions Instantly:

- ❖ Locates packages in just seconds using a variety of criteria: tracking number, carrier, recipient, date range, or other user-defined variables such as PO#, Sender, or RMA#.
- ❖ Browser-based searches enable recipients to find instant answers to their delivery questions via your intranet -- without calling into the mail center.
- ❖ Generates automatic email notifications for any process status.

I-Box Keeps Track in Transit:

- ❖ Quickly and easily marks sorted packages by route, building, site, or floor.
- ❖ Downloads delivery route information to the Symbol SPT device with the push of a button.
- ❖ Standard e-mail receipt notification to addressee.

I-Box Makes Reporting Easy With Standard & Customizable Reporting Tools:

- ❖ Access a variety of standard reports created in the Crystal Reports Viewer.
- ❖ Quickly assesses efficiency.
- ❖ Open Database Architecture lets users generate reports based upon specific needs.